

making contact

For more information, to make an appointment or have a counsellor talk to your community group, please contact Centrecare on the telephone number below.

Day and evening appointments are available in:

Kalgoorlie

Coolgardie

Kambalda

Norseman

Esperance

Menzies

Leonora

Laverton

Desert Lands areas



CENTRECARE
people making
time for people
(08) 9091 1833

about centrecare

Centrecare is a not-for-profit organisation delivering quality professional counselling, support, mediation and training services.

Perth

456 Hay Street, Perth WA 6000
(08) 9325 6644
enquiries@centrecare.com.au

Mirrabooka

12 Brewer Place, Mirrabooka WA 6061
(08) 9440 0400
receptionm@centrecare.com.au

Cannington

22 Pattie Street, Cannington WA 6107
(08) 9451 1100
receptionc@centrecare.com.au

Lockridge

36 Arbon Way, Lockridge WA 6054
(08) 9378 2522
reception@djooraminda.centrecare.com.au

Joondalup

First Floor
85 Boas Avenue, Joondalup WA 6027
(08) 9300 7300
joondalup@centrecare.com.au

Goldfields

7-9 Dugan Street, Kalgoorlie WA 6430
(08) 9091 1833
centrecare@goldfields.centrecare.com.au

Southwest

103 Clarke Street, Bunbury WA 6230
(08) 9721 5177
office@southwest.centrecare.com.au

Esperance

Suite 1 & 3 Radio House
8-10 William Street, Esperance WA 6450
(08) 9071 1955
centrecare@goldfields.centrecare.com.au



CENTRECARE
www.centrecare.com.au
ABN 98 651 609 161



when alcohol or drugs are a problem

**a Centrecare service for
people concerned about their
own or another person's
alcohol or other drug use**



CENTRECARE
"People Making Time for People"



**Quality
Endorsed
Company**
ISO 9001:2015 CERTIFIED
Standards Australia

People have been consuming drugs in various forms for centuries. It is accepted as normal behaviour to have a drink from time to time or to take a headache tablet.

However, when we start to drink more than we planned or become dependant on other drugs our relationships with partners, families and friends can suffer. At times like these it can help to talk to a professional counsellor.



Do you or does someone close to you:

- Have problems because of drinking and/or taking other drugs?
- Believe you drink too much alcohol?
- Would like to know more about drugs such as amphetamines, tobacco, cannabis, heroin, ecstasy or cocaine?
- Often get into trouble with the police and/or other authorities?
- Regularly wake up with a hangover or craving another drug?
- Spend more money than planned on alcohol or other drugs?
- Find that arguments increase when drinking or taking other drugs?
- Have problems at work because of drinking and/or other drug taking?
- Sniff glue, paint, petrol and/or any solvents?
- Have friends, partners and family members say they are fed up with the drinking and/or other drug taking?

If you or the person close to you would answer "yes" to any of the above, then this service can be of help to you.

Centrecare Goldfields Community Drug Service Team

(CDST) provides a range of professional counselling, support, education and prevention programs for people concerned about their own or another person's alcohol or other drug use. Services are available in Kalgoorlie, Coolgardie, Kambalda, Norseman, Esperance, Menzies, Leonora, Laverton and Desert Lands areas.

If you decide to make an appointment, you will speak with a qualified counsellor about the impact the alcohol or other drug use is having on your life and on those close to you. You will also talk about your problems, options and what you would like to do.

Counselling

Provides you with the opportunity to express your feelings and thoughts in a safe and confidential place with a person who will not judge you. Sometimes it may be necessary for your counsellor to talk to someone else on your behalf or refer you to another service, but this is only done with your consent.

Counselling sessions last 50 minutes.

Counselling is not compulsory so you can choose to stop coming at any time.

Group and Workshops

Centrecare also provides education sessions and workshops for community groups and family members of someone with a drug or alcohol problem.

This service receives funding from Drug and Alcohol Office through the Department of Health Western Australia.

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Are the counsellors qualified?

All our counsellors are professionally qualified and meet the requirements of the Family Law Act. They receive ongoing professional development and supervision.

Is the service Private and Confidential?

Counselling is confidential and all counsellors are bound by our Commitment to Confidentiality and Oath or Affirmation of Secrecy for Family and Child Counsellor. However, confidentiality will be waived where there may be a threat to an individual's safety or if a serious crime or threat against another person is disclosed.

Centrecare is committed to ensuring that your information is protected and managed in accordance with the Privacy Act 1988 which sets out the standards for the way in which personal information must be handled. If you wish to access the information on your file please ask the receptionist for the necessary form. Your counsellor will explain this in more detail at your first appointment.

How do I provide feedback?

Centrecare prides itself on providing high quality services. Your comments assist us in maintaining or improving that level of quality and fully meeting the needs of our clients. Recording your feedback is one of the best ways to help us understand what we do well and where we can improve.

If you have a suggestion, compliment or complaint, please complete the Feedback Form which is available at reception and place it in the Suggestions Box. Alternatively, you may wish to write or speak to the Manager of your nearest Centrecare office.