



about Centrecare

Centrecare is a not-for-profit organisation which aims to strengthen people and communities through the provision of professional social services, inspired by compassion and recognition for human dignity.

Perth

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enquiries@centrecare.com.au

Cannington

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Lockridge

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CENTRECARE
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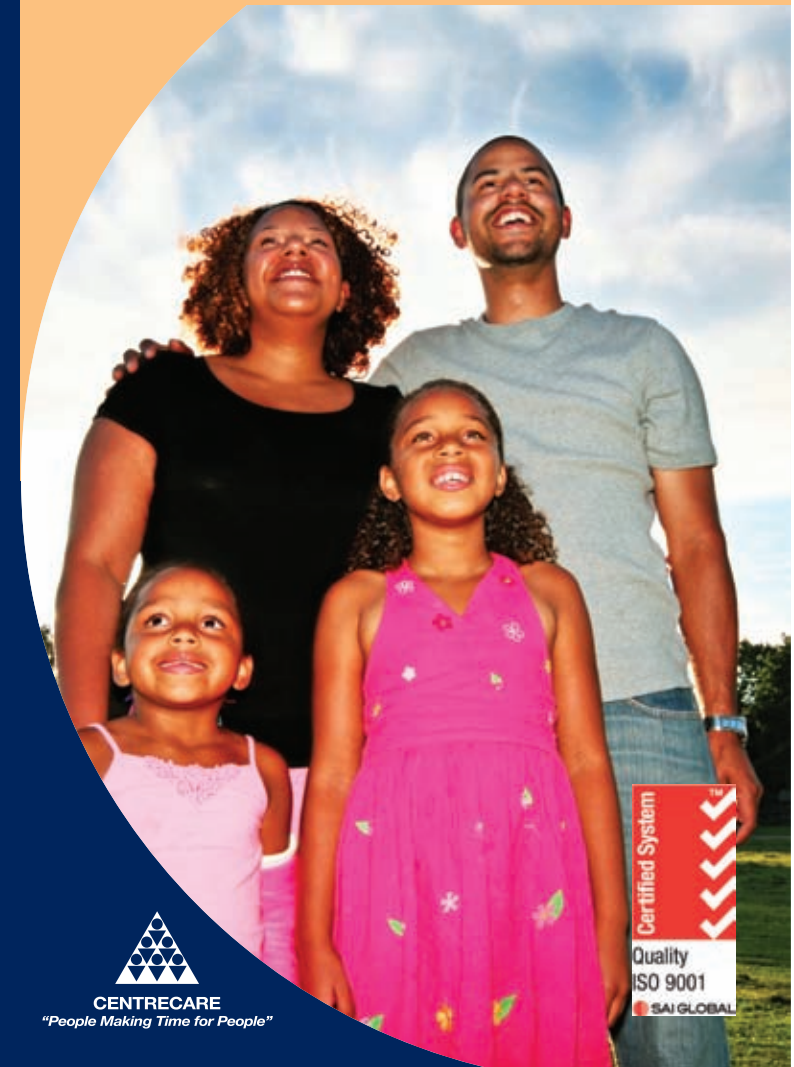
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when

you want to keep your family strong and connected

a Centrecare service for Aboriginal
and Torres Strait Islander families
being reunified with their children



CENTRECARE
"People Making Time for People"

making contact

If you would like the Djooraminda Reunification Service to help, ask your Department for Child Protection (DCP) Case Worker to refer you to the program. Your DCP Case Worker will talk with you and arrange a time for a Reunification Counsellor to visit you at home.

You will need to complete the consent form below.

Djooraminda (08) 9378 2522

Djooraminda Reunification Service CONSENT FORM

As a voluntary participant in the Djooraminda Reunification Service:

I/We _____

of address _____

authorise the _____

(referring agency)

to disclose information to Centrecare Djooraminda for the duration of my/our voluntary involvement within the Reunification Service. This includes relevant details and information related to my family and children. I/we also authorise Centrecare Djooraminda to disclose relevant information to the referring agency about my/our involvement in the program. At the termination of my/our involvement with Reunification Service or at any other time of my/our choosing, this authority will immediately come to an end.

Signature: _____

Signature: _____

Date: ____/____/____

If you live in the metropolitan area of Perth and are being reunified with your children, then Centrecare has an intensive outreach service. This service may be able to help you and your children to reconnect and ensure your family is strong.



Are you:

- feeling unsure about your relationship with your children;
- feeling overwhelmed with your child/ren's behaviour and actions;
- feeling alone and unheard;
- finding it difficult to talk to your children about their time in care;
- caring for your grandchildren and finding it tough;
- feeling unsure about how to set rules and boundaries;
- needing help to maintain a routine;
- finding it difficult to cope with the demands of being a parent?

If you answer "yes" to any of the above questions, then this service may be of help to you.

when...

...you want to keep your family strong and connected

Centrecare Djooraminda's Reunification Service provides intensive outreach counselling and support for Aboriginal and Torres Strait Islander families whose children have been returned to their care.

A Reunification Counsellor will work with you to help you develop a strong relationship with your children and to keep them within your care. We will assist you to develop your knowledge, skills and confidence to be the best parent you can be.

We will also help you access necessary community and government services to meet identified needs and issues.

By participating in the program you will receive:

- home visits every week or more often if required;
- assistance to deal with referral issues;
- assistance to identify and manage the changes you want to make;
- practice in strategies to improve your ability to take care of your children;
- referral or help to access and deal with other agencies, if required.

This service is funded by the Department for Child Protection

The photographs used in this brochure are for illustrative purposes only; they do not imply any particular attitudes, behaviours, or actions on the part of any person who appears in the photographs.

Culturally Appropriate Service

Centrecare aims to provide a respectful and culturally sensitive service and interpreters are available on request.

Is this service private and confidential?

Our services are confidential and all our staff are bound by our Commitment to Confidentiality and Oath or Affirmation of Secrecy, for Family and Child Counsellors. However, confidentiality will be waived where there may be a threat to an individual's safety or if a serious crime or threat against another person is disclosed.

Centrecare is committed to ensuring that your information is protected and managed in accordance with the Privacy Act 1988 which sets out the standards for the way in which personal information must be handled. If you wish to access the information on your file, please ask the receptionist for the necessary form.

Are the staff qualified?

All our staff interacting with clients are qualified for their job role. They receive ongoing professional development, supervision and meet the requirements of the Family Law Act.

How do I provide feedback?

Centrecare prides itself on providing high quality services. Your comments assist us in maintaining or improving that level of quality and fully meeting the needs of our clients. Recording your feedback is one of the best ways to help us understand what we do well and where we can improve.

If you have a suggestion, compliment or complaint, please complete the Client Feedback form which is available at reception and place it in the Suggestions Box.

Alternatively, you may also wish to write or speak to the Manager at your branch.