

making contact

For more information telephone Centrecare on the telephone number below and ask to speak to the Client Liaison Officer (CLO) who will take your details.

A Centrecare Family Accommodation Service Case Worker will contact you to assess if your circumstances meet the selection criteria and arrange for an interview.

Perth (08) 9325 6644



CENTRECARE

"People Making Time for People"

about Centrecare

Centrecare is a not-for-profit organisation delivering quality professional counselling, support, mediation and training services.

Perth

456 Hay Street, Perth WA 6000
(08) 9325 6644
enquiries@centrecare.com.au

Cannington

22 Pattie Street, Cannington WA 6107
(08) 9451 1100
cannington@centrecare.com.au

Gosnells

2302-2308 Albany Highway
Gosnells WA Australia
(08) 9498 9200
gosnells@centrecare.com.au

Victoria Square

23 - 27 Victoria Square, Perth WA 6000
(08) 9288 2233
victoriasquare@centrecare.com.au

Esperance

Suite 1 & 3 Radio House
8-10 William Street, Esperance WA 6450
(08) 9083 2600
esperance@centrecare.com.au

Goldfields

7-9 Dugan Street, Kalgoorlie WA 6430
(08) 9091 1833
goldfields@centrecare.com.au

Joondalup

First floor
85 Boas Avenue, Joondalup WA 6027
(08) 9300 7300
joondalup@centrecare.com.au

Lockridge

36 Arbon Way, Lockridge WA 6054
(08) 9378 2522
djooraminda@centrecare.com.au

Midland

U15, 53 The Crescent (Cnr Sayer St), Midland WA 6056
(08) 9325 6644
enquiries@centrecare.com.au

Mirrabooka

12 Brewer Place, Mirrabooka WA 6061
(08) 9440 0400
mirrabooka@centrecare.com.au

Southwest

103 Clarke Street, Bunbury WA 6230
(08) 9721 5177
southwest@centrecare.com.au



CENTRECARE
www.centrecare.com.au
ABN 98 651 609 161

Mencorp 4309Cn

when

you and your family have nowhere to live

a Centrecare service for families
who require medium-term,
non-emergency, supported
accommodation



Quality
ISO 9001
SAIGLOA



CENTRECARE
"People Making Time for People"

when...

...when you want to return to independent housing



This service provides safe accommodation and support for families who are homeless or about to become homeless.

If you are:

- seeking support and accommodation;
- a parent or adult with children in your care;
- looking for accommodation other than emergency or short-term housing;
- facing eviction and at risk of losing your home;
- homeless and staying with family/friends or wherever you can;
- having difficulty finding a home because of previous tenancy problems;
- unable to access or afford private rental accommodation;
- struggling with your tenancy responsibilities;
- presently ineligible to be on the Department of Housing waiting lists.

If you answer “yes” to any of the above questions, then this service may be of help to you.

Centrecare’s Family Accommodation

Service provides medium-term housing (12 months) and can support you to overcome the difficulties you may have had before in keeping a home. We will work with you, your family and extended family to develop a support plan that works for you. Ongoing support and accommodation however, will be conditional on meeting the terms of the support plan and tenancy agreement. On successful completion within this program, Centrecare will assist you to access long term stable accommodation.

If accepted into this program you will receive:

- accommodation with a tenancy agreement
- assistance in dealing with issues as identified in your support plan and your tenancy agreement
- home visits every week, or more often if required to assist with your support plan
- counselling for yourself and other family members
- assistance with budgeting
- referral to or help with accessing other agencies where required



This service is funded under the joint Commonwealth/State funded National Affordable Housing Agreement.

Is this service private and confidential?

Counselling is confidential and all counsellors are bound by our Commitment to Confidentiality and Oath or Affirmation of Secrecy for Family and Child Counsellor. However, confidentiality will be waived where there may be a threat to an individual’s safety or if a serious crime or threat against another person is disclosed.

Centrecare is committed to ensuring that your information is protected and managed in accordance with the Privacy Act 1988 which sets out the standards for the way in which personal information must be handled. If you wish to access the information on your file, please ask the receptionist for the necessary form.

Are the counsellors qualified?

All our counsellors are professionally qualified and meet the requirements of the Family Law Act. They receive ongoing professional development and supervision.

How do I provide feedback?

Centrecare prides itself on providing high quality services. Your comments assist us in maintaining or improving that level of quality and fully meeting the needs of our clients. Recording your feedback is one of the best ways to help us understand what we do well and where we can improve.

If you have a suggestion, compliment or complaint, please complete the Feedback form which is available at the reception desk.

Alternatively, you may also wish to write or speak to the Manager at your branch.