

making contact

For more information or to make an appointment, telephone Centrecare on the phone number below. A referral form will be sent to you and it will need to be completed prior to your first appointment. Day and evening appointments are available in most offices.

Gosnells (08) 9498 9200

The Accommodation and Support Services Program (ASSP):

Provides support, short-term and long-term housing for three to nine months, individual counselling, couple and family counselling, advocacy, parenting information, financial counselling, case management and alcohol and drug counselling for men and women exiting prison and their families.



CENTRECARE

"People Making Time for People"

about Centrecare

Centrecare is a not-for-profit organisation delivering quality professional counselling, support, mediation and training services.

Perth

456 Hay Street, Perth WA 6000
(08) 9325 6644
enquiries@centrecare.com.au

Cannington

22 Pattie Street, Cannington WA 6107
(08) 9451 1100
cannington@centrecare.com.au

Gosnells

2302-2308 Albany Highway
Gosnells WA Australia
(08) 9498 9200
gosnells@centrecare.com.au

Victoria Square

23 - 27 Victoria Square, Perth WA 6000
(08) 9288 2233
victoriasquare@centrecare.com.au

Esperance

Suite 1 & 3 Radio House
8-10 William Street, Esperance WA 6450
(08) 9083 2600
esperance@centrecare.com.au

Goldfields

7-9 Dugan Street, Kalgoorlie WA 6430
(08) 9091 1833
goldfields@centrecare.com.au

Joondalup

First floor
85 Boas Avenue, Joondalup WA 6027
(08) 9300 7300
joondalup@centrecare.com.au

Lockridge

36 Arbon Way, Lockridge WA 6054
(08) 9378 2522
djooraminda@centrecare.com.au

Midland

U15, 53 The Crescent (Cnr Sayer St), Midland WA 6056
(08) 9325 6644
enquiries@centrecare.com.au

Mirrabooka

12 Brewer Place, Mirrabooka WA 6061
(08) 9440 0400
mirrabooka@centrecare.com.au

Southwest

103 Clarke Street, Bunbury WA 6230
(08) 9721 5177
southwest@centrecare.com.au



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Mencorp 5903



CENTRECARE
"People Making Time for People"

when

you want support and accommodation to make a new start

a Centrecare service for men, women and families



Quality
ISO 9001
SAI GLOBAL

when...

...you want to mark a new start



Starting again is not always easy. Reintegrating into the community, accessing housing, employment, training, counselling and health services as well as rebuilding family relationships can be a challenge upon exiting prison. If you think that working alongside a Centrecare Community Caseworker will assist you meet your future goals, the Accommodation and Support Services Program (ASSP) for people leaving custody can help.

About ASSP:

- To be part of the program you **must be willing** to complete a support plan and meet with a Centrecare Community Case Worker on a weekly basis during your tenancy.
- The program may be able to provide accommodation for a period of between three to nine months.
- Centrecare will be your landlord and manage the property in accordance with the Residential Tenancies ACT 1987.
- Pay rent charges 25% of your gross income or no higher than market rent for the locality that the property is situated in.
- You will be responsible for any damage to the house and property standards.
- Toward the end of your tenancy with Centrecare we will help you look for somewhere long-term to live.
- Houses are located throughout the metropolitan area.

Centrecare's Accommodation and Support Services Program (ASSP) provides holistic and realistic approaches to enable men, women and their families to find their own solutions to problems they face.

Centrecare will accept referrals from Transitional Managers located within the prisons and then assess interested participants. A comprehensive support plan will be developed prior to release from prison.

We can:

- assist you with reintegration back into the community
- provide skill development in maintaining a tenancy
- talk to other people on your behalf
- help you access employment, education and training
- assist you to access long term accommodation
- provide access to a range of counselling services to assist in addressing issues such as relationships, domestic violence prevention, gambling, drug and alcohol use, grief and loss and mental health

This is a FREE service.

Individual or family counselling

The ASSP is a planned and structured way to restart your life by providing three to nine months accommodation. Combined with this is regular support and assistance to make the changes you identify to meet the goals that are important to you and your family.

This service is funded by the Department of Corrective Services.

Is this service private and confidential?

Counselling is confidential and all counsellors are bound by our Commitment to Confidentiality and Oath or Affirmation of Secrecy for Family and Child Counsellor. However, confidentiality will be waived where there may be a threat to an individual's safety or if a serious crime or threat against another person is disclosed.

Centrecare is committed to ensuring that your information is protected and managed in accordance with the Privacy Act 1988 which sets out the standards for the way in which personal information must be handled. If you wish to access the information on your file, please ask the receptionist for the necessary form.

Are the counsellors qualified?

All our counsellors are professionally qualified and meet the requirements of the Family Law Act. They receive ongoing professional development and supervision.

How do I provide feedback?

Centrecare prides itself on providing high quality services. Your comments assist us in maintaining or improving that level of quality and fully meeting the needs of our clients. Recording your feedback is one of the best ways to help us understand what we do well and where we can improve.

If you have a suggestion, compliment or complaint, please complete the Feedback form which is available at the reception desk.

Alternatively, you may also wish to write or speak to the Manager at your branch.

