# making contact

For more information, telephone Centrecare on the number below:

Gosnells (08) 9498 9200



### **about Centrecare**

Centrecare is a Catholic not-for-profit organisation which aims to strengthen people and communities through the provision of professional social services, inspired by compassion and recognition for human dignity.

#### Perth

456 Hay Street, Perth WA 6000 (08) 9325 6644 enquiries@centrecare.com.au

#### Bunbury

103 Clarke Street, Bunbury WA 6230 (08) 9721 5177 bunbury@centrecare.com.au

#### Cannington

22 Pattie Street, Cannington WA 6107 (08) 9451 1100 cannington@centrecare.com.au

#### Esperance

Upstairs 22a/91Dempster Street, Dutton Arcade, Esperance WA 6450 (08) 9083 2600 esperance@centrecare.com.au

#### Gosnells

2302-2308 Albany Highway Gosnells WA 6110 (08) 9498 9200 gosnells@centrecare.com.au

#### Joondalup

First floor 85 Boas Avenue, Joondalup WA 6027 (08) 9300 7300 joondalup@centrecare.com.au

#### Kalgoorlie

168 Egan Street, Kalgoorlie WA 6430 (08) 9080 0333 kalgoorlie@centrecare.com.au

#### Leonora

60 Tower Street, Leonora WA 6438 (08) 9037 6561 kalgoorlie@centrecare.com.au

#### Midland

45 Yelverton Drive, Midland WA 6056 (08) 9436 0600 midland@centrecare.com.au

#### Mirrabooka

12 Brewer Place, Mirrabooka WA 6061 (08) 9440 0400 mirrabooka@centrecare.com.au

#### Victoria Square

25 - 27 Victoria Square, Perth WA 6000 (08) 9288 2233 victoriasquare@centrecare.com.au







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# vou want to be ready for housing

a Centrecare service for men exiting correctional facilities and/or Corrective Services **Accommodation Support Programs** 



www.centrecare.com.au ABN 98 651 609 161

Coming out of a correctional facility can be very difficult and so can stopping the cycle of offending, imprisonment and homelessness.



## Are you:

- thinking about your future and what you can do to successfully move back into the community;
- · concerned about how you will cope when released;
- wondering where you will live and how you will manage the accommodation if you find one;
- looking to be employed or further your education on release;
- worried you will not be able to reconnect with family or others after being in prison and how you will cope if you can't;
- in need of support to have positive and respectful relationships with others around you;
- wanting your life to be different so you do not end up at risk of re-offending and/or back in prison; and/or
- unsure where to turn to for support and advice?

If you answer "yes" to any of the above questions, then this service may be of help to you.

# when...

# ...you want to stop the cycle of offending, imprisonment and homelessness

ployment

Training

Centrecare's Housing Support Worker Corrective Service provides transitional support to men leaving correctional facilities and/or Corrective Services Accommodation Support Programs in the metropolitan area. It also assists to secure and maintain stable accommodation and facilitate reintegration back into the community.

The service can assist you:

- to access and maintain long term stable accommodation;
- reconnect with family including children if this is possible;
- to budget more effectively and manage your finances;
- in accessing education, employment training opportunities, income entitlement, medical care, drug and alcohol counselling etc.;

with support to attend groups and courses to improve relationships with others, life skills, gain confidence, manage your anger and develop positive options for the future:

 link with positive recreational and leisure activities; and/or

 access to counselling or other support services for you or others living with you.

This program is funded under the joint Commonwealth/State funded National Partnership Agreement on Homelessness.

Culturally Appropriate Service

Centrecare aims to provide a respectful and culturally sensitive service and interpreters are available on request.

### Crèche Facilities

Only available at the office and bookings are essential.

### Is this service private and confidential?

Our services are confidential and all our staff are bound by our Commitment to Confidentiality and Oath or Affirmation of Secrecy, for Family and Child Counsellors. However, confidentiality will be waived where there may be a threat to an individual's safety or if a serious crime or threat against another person is disclosed.

Centrecare is committed to ensuring that your information is protected and managed in accordance with the Privacy Act 1988 which sets out the standards for the way in which personal information must be handled. If you wish to access the information on your file, please ask the receptionist for the necessary form.

Are the staff qualified?

All our staff interacting with clients are qualified for their job role. They receive ongoing professional development, supervision and meet the requirements of the Family Law Act.

# How do I provide feedback?

Centrecare prides itself on providing high quality services. Your comments assist us in maintaining or improving that level of quality and fully meeting the needs of our clients. Recording your feedback is one of the best ways to help us understand what we do well and where we can improve.

If you have a suggestion, compliment or complaint, please complete the Client Feedback form which is available at reception and place it in the Suggestions Box.

Alternatively, you may also wish to write or speak to the Manager at your branch.

Centrecare is an organisation that values children.

The photographs used in this brochure are for illustrative purposes only; they do not imply any particular attitudes, behaviours, or actions on the part of any person who appears in the photographs.