

## making contact

For more information or to make an appointment, please contact Centrecare on the telephone number below.

**Bunbury** (08) 9721 5177



**CENTRECARE**

*"People Making Time for People"*

## about Centrecare

Centrecare is a Catholic not-for-profit organisation which aims to strengthen people and communities through the provision of professional social services, inspired by compassion and recognition for human dignity.

### Perth

456 Hay Street, Perth WA 6000  
(08) 9325 6644  
enquiries@centrecare.com.au

### Bunbury

103 Clarke Street, Bunbury WA 6230  
(08) 9721 5177  
bunbury@centrecare.com.au

### Cannington

22 Pattie Street, Cannington WA 6107  
(08) 9451 1100  
cannington@centrecare.com.au

### Esperance

Upstairs  
22a/91 Dempster Street, Dutton Arcade, Esperance WA 6450  
(08) 9083 2600  
esperance@centrecare.com.au

### Gosnells

2302-2308 Albany Highway  
Gosnells WA 6110  
(08) 9498 9200  
gosnells@centrecare.com.au

### Joondalup

First floor  
85 Boas Avenue, Joondalup WA 6027  
(08) 9300 7300  
joondalup@centrecare.com.au

### Kalgoorlie

168 Egan Street, Kalgoorlie WA 6430  
(08) 9080 0333  
kalgoorlie@centrecare.com.au

### Leonora

60 Tower Street, Leonora WA 6438  
(08) 9037 6561  
kalgoorlie@centrecare.com.au

### Midland

45 Yelverton Drive, Midland WA 6056  
(08) 9436 0600  
midland@centrecare.com.au

### Mirrabooka

12 Brewer Place, Mirrabooka WA 6061  
(08) 9440 0400  
mirrabooka@centrecare.com.au

### Victoria Square

25 - 27 Victoria Square, Perth WA 6000  
(08) 9288 2233  
victoriasquare@centrecare.com.au



www.centrecare.com.au  
ABN 98 651 609 161

# when you want a new start

a Centrecare service for people who have problems with alcohol and/or drug use and are homeless or at risk of homelessness



**CENTRECARE**

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### Are You:

- experiencing problem usage with alcohol and/or drugs and want to stop;
- linked into a specialist drug and/or alcohol service;
- homeless or at risk of homelessness;
- thinking about your future and concerned how you will cope;
- worried that you will relapse;
- wondering where you will live and how you will manage the accommodation;
- worried you will not be able to reconnect with family or others and how you will cope if you can't;
- wanting your life to be different;
- looking to be employed or to further your education options; and/or
- unsure where to turn to for support and advice?

If you answer 'yes' to any of the above questions, then this service may be of help to you. Referral is by specialist drug and alcohol services including community drug service teams, residential services and outpatient services and from homelessness workers.

# when...

... you want to stop the cycle of alcohol and/or drug use and homelessness

**Centrecare's Housing Support Service** in the Southwest aims to support people who are having problems relating to alcohol and/or drug use to secure and maintain stable accommodation and avoid homelessness.

### The service can assist you:

- to access and continue engagement with your specialist drug and/or alcohol services;
- to access and maintain long term stable accommodation;
- reconnect with your family including children if this is possible;
- to budget more effectively and manage your finances;
- in accessing education, employment training opportunities, income entitlement, medical care etc.;
- with support to attend groups and courses to improve relationships with others, life skills, gain confidence, and develop positive options for the future;
- link with positive recreational and leisure activities; and
- access counselling or other support services for you or others living with you if needed.

**This service is funded by the Department for Child Protection and Family Support under the Homelessness National Partnership Agreement.**

*The photographs used in this brochure are for illustrative purposes only; they do not imply any particular attitudes, behaviours, or actions on the part of any person who appears in the photographs.*

### Culturally Appropriate Service

Centrecare aims to provide a respectful and culturally sensitive service and interpreters are available on request.

### Crèche Facilities

Only available at the Perth and Midland offices, bookings are essential.

### Is this service private and confidential?

Our services are confidential and all our staff are bound by our Commitment to Confidentiality and Oath or Affirmation of Secrecy, for Family and Child Counsellors. However, confidentiality will be waived where there may be a threat to an individual's safety or if a serious crime or threat against another person is disclosed.

Centrecare is committed to ensuring that your information is protected and managed in accordance with the Privacy Act 1988 which sets out the standards for the way in which personal information must be handled. If you wish to access the information on your file, please ask the receptionist for the necessary form.

### Are the staff qualified?

All our staff interacting with clients are qualified for their job role. They receive ongoing professional development and supervision.

### How do I provide feedback?

Centrecare prides itself on providing high quality services. Your comments assist us in maintaining or improving that level of quality and fully meeting the needs of our clients. Recording your feedback is one of the best ways to help us understand what we do well and where we can improve.

If you have a suggestion, compliment or complaint, please complete the Client Feedback form which is available at reception and place it in the Suggestions Box.

Alternatively, you may also wish to write or speak to the Manager at your branch.

**Centrecare is an organisation that values children.**

