

## Director's Christmas 2017 address to staff

During the year one of you approached me after a meeting and told me how proud she was of working at Centrecare. She said that it was not unusual for her to have staff members of other organisations say how they respected Centrecare for what it did and more importantly how it did it.



It was a very important conversation as it made me aware of just how proud I was of all of you. For it is you that create this organisation called Centrecare.

I am proud to be associated with Centrecare because of all of you; because of your commitment to altruistic values.

Because together we:

- Believe in our common humanity.
- Believe in the dignity of people.
- Believe in the value of an egalitarian society.
- Believe in the worth of every person irrespective of race or colour.
- Believe that the wellbeing of each person is the foundation on which all society's achievements are built.
- Believe that no-one's achievement is simply her or his own.
- Believe in unity and acceptance rather than division.
- Believe that people have a right to healthcare, housing, education, freedom of speech and religion and a dignified standard of living.
- Believe in the importance of love, of caring for others and reaching out with an open heart and an unprejudiced mind.
- Are inspired by and act out of these beliefs with our feet firmly on the ground.
- Are grounded in the reality of everyday experiences.
- Are aware of our lacks but willing to learn and do better.
- Know that it is our professionalism and single mindedness that creates the respect others have for us.
- Care enough to challenge but also to listen.
- Are wise enough to build a strong, viable and stable environment that underpins our efforts.
- Are people who are aware of potential pitfalls and difficulties but never allow fear and anxiety to impede their progress.
- Look to the future with confidence and an open mind to new possibilities and creative insights.
- Are not led by the preferences and impulses of others.
- Are clear about our purpose. People who know who they want to be and what they want to achieve.

This is the Centrecare I'm proud to be associated with.

Thank you for all your hard work during this past year. We've achieved a great deal.

- We've provided services to over 20,000 people and in a host of different services and geographical areas.
- We engaged in over 140,000 service contacts.
- We opened a new centre in Leonora and relocated our Esperance office.
- We implemented new programs.
- Compiled and submitted very complex and demanding tender documents.
- In a highly competitive environment, we were successful in a number of important tender rounds.
- We submitted many papers to various enquiries on issues related to children and other matters.
- Our ISO quality standard was confirmed once more with high praise from the external auditor for our adherence to our systems and processes.
- Our financial audit was again accepted by independent auditors without qualification.

So, well done to each one of you for your significant achievements during the past year.

More importantly thank you for your ongoing commitment to Centrecare values and for the spirit that inspires the interactions that you have with our clients and with one another.

My best wishes to you, your families and friends for a highly enjoyable Christmas and New Year.

And now let's be true to another Centrecare value and Celebrate!

Tony Pietropiccolo AM  
Director