



City of Perth

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# Homeless Services

in the Inner City



## Acknowledgement of country

*The City of Perth acknowledges the Whadjuk Nyoongar people as the Traditional Owners of the lands and waters where Perth city is situated today, and pays respects to Elders past and present.*

## A guide to assisting those experiencing homelessness within the City of Perth.

West Australians who are at risk of, or are experiencing homelessness, are some of the most vulnerable in the community and require support from a range of flexible and responsive services to end their homelessness journey.

This guide will help to ensure people who are experiencing homelessness, or at risk of experiencing homelessness, are treated respectfully and appropriately, and are able to request and receive the services they require.

### Underlying principles of this guide

- People experiencing homelessness have the same entitlement as any member of the public to:
  - be in public places but at the same time respecting the right of local communities to live in a safe and peaceful environment; and
  - participate in public activities or events.
- People experiencing homelessness have diverse backgrounds and needs, these should be considered in any response:
  - Cultural sensitivity and respect should be applied when engaging with Aboriginal people experiencing homelessness and those from different cultural, linguistic or religious backgrounds.

- Many people experiencing homelessness have complex needs such as mental health and/or drug and alcohol issues, or cognitive impairment.
  - People experiencing homelessness may also have experienced traumatic life events that affect their needs.
- This guide does not override existing laws, statutory requirements or regulations. It does not reduce the powers of organisations or their authority to enforce specific laws and regulations.
  - People experiencing homelessness have the same access to right of reply and appeals/complaints mechanisms as all members of the public.

### A response or intervention is appropriate if:

- the person requests assistance, or the person is distressed or in need of assistance;
- the person's behaviour is threatening the safety of the individual or the safety of people around them;
- the person's behaviour has resulted in damage to property or the environment such as an accumulation of litter or items scattered in the area;
- the person is sheltering in circumstances that places their own or others health and safety at risk (for example, staying in derelict buildings and high risk areas without the consent of the owner, also known as squatting);
- the person is an unaccompanied child who appears to be under the age of 15. In the first instance, contact should be attempted with parent/s or guardian, or Department of Communities – Child Protection and Family Support (9214 2444) during office hours or the Crisis Care Unit (9223 1111) after hours; or
- the person is a young person who appears to be 16 to 17 years old who may be at risk of harm.

## First response for rough sleepers

People who are homeless or at risk of being homeless, are encouraged to visit the day centres located in the inner city which provide support for homelessness (please see page 8).

The State Government through the Department of Communities has established the Street to Home Program to provide outreach assistance for people who are rough sleeping. These services are:

### Ruah Street to Home Team

9485 3939

### Uniting WA Homeless Response Line

0408 987 607

### Crossroads Assertive Outreach Team

0478 398 760

## Homeless Services Legend

- |  |  |
|--|--|
| <a href="#">1</a> Crisis Assistance            | <a href="#">10</a> Case Management                       |
| <a href="#">2</a> Medical & Health Assistance  | <a href="#">11</a> Care Package                          |
| <a href="#">3</a> Outreach & Referral Pathways | <a href="#">12</a> Laundry/Shower                        |
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| <a href="#">9</a> Drug & Alcohol Assistance    | <a href="#">18</a> Social Outreach                       |
|  | <a href="#">19</a> Clothing Support                      |

## Emergency Assistance Contact Numbers for People Experiencing or at Risk of Experiencing Homelessness

<b>Homeless Advisory Service</b>	1800 000 599 24/7 <a href="#">1</a> <a href="#">2</a> <a href="#">5</a>
Department of Communities	
<b>Crisis Care</b>	9223 1111 1800 199 008 24/7 <a href="#">1</a>
Department of Communities	
<b>Entrypoint</b>	1800 124 684 6496 0001 Mon to Fri 9am–7pm Sat 9am–5pm <a href="#">1</a> <a href="#">2</a> <a href="#">5</a>
Centrecare Inc.	
<b>Mental Health Emergency Response Line</b>	1300 555 788 9224 8888 24/7 <a href="#">1</a> <a href="#">2</a>
<b>Lifeline WA</b>	13 11 14 9261 4444 24/7 <a href="#">4</a>
<b>Ambulance Fire and Police</b>	000 24/7 (24/7 emergency) <a href="#">1</a> <a href="#">2</a>
<b>Emergency Relay Calls</b>	106 (TTY for hearing/speech impaired) <a href="#">1</a> <a href="#">2</a>
<b>City of Perth Surveillance Centre Emergency</b>	9461 6666 24/7 <a href="#">1</a> <a href="#">2</a>

## Additional Support Numbers

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<b>Health Direct</b>	1800 022 222   24/7 <a href="#">2</a>
<b>National Relay Service</b>	1800 555 660   24/7 <a href="#">2</a>
<b>Police Attendance</b> (24/7 non-emergency)	131 444
<b>Perth Police Station</b>	9422 7111   24/7
<b>City of Perth Surveillance Centre</b>	9461 6611   24/7

## Outreach Services & Referral Pathways

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<b>Street to Home</b> Uniting WA	9220 1200   0408 987 607 Roving Services: Mon to Fri 6.30am–7.30pm Sat 6.30am–11.30am & 2.30pm–7.30pm <a href="#">3</a>
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<b>Nyoongar Outreach Services</b> (Youthbeat Program)	9228 4211 Day outreach Mon to Fri 11am–7pm Night outreach Fri and Sat 8pm–4am Administration Mon to Fri 9am–5pm <a href="#">3</a>
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<b>Street Chaplains</b>	0429 957 239 Roving Services: Tue 5.30pm–7.30pm Fri 10am–3pm Fri and Sat 11pm–4am <a href="#">18</a>
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<b>Street to Home</b> Ruah Community Services	13 78 24 Mon to Fri 8.30am–4.30pm <a href="#">3</a> <a href="#">4</a> <a href="#">10</a>
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<b>Street Outreach Service</b> The Salvation Army	0427 997 208 Roving services: Fri, Sat & Sun 7pm–12am <a href="#">3</a> <a href="#">7</a>
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<b>Crossroads</b> St Patrick's Community Support Centre	0478 398 760 Mon to Fri 8am–4pm Outreach Services: Tue & Thu 9am–2pm <a href="#">3</a> <a href="#">4</a> <a href="#">10</a>
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<b>Street Connect</b> Anglicare WA	0418 942 475 Office Hours: Mon to Fri 9am–4pm Street Connect Outreach: 11am–3pm Yagan Square Outreach with Street to Home: Tue 8am–11am <a href="#">1</a> <a href="#">2</a> <a href="#">3</a> <a href="#">4</a> <a href="#">5</a> <a href="#">7</a> <a href="#">9</a> <a href="#">10</a> <a href="#">15</a> <a href="#">16</a>
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<b>Walk-the-Beat</b> Dream Centre	0406 427 668 Roving services: First and third Saturday of every month 8am–12pm <a href="#">3</a> <a href="#">5</a> <a href="#">7</a> <a href="#">11</a>
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<b>Magenta Sex Worker Project</b>	9328 1387 Mon to Fri 9.30am–5pm <a href="#">3</a> <a href="#">4</a> <a href="#">9</a>
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## Day Centres

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### The Ruah Centre

Ruah Community Services  
Refer to map No. 2

13 78 24  
33 Shenton Street,  
Northbridge  
Mon to Fri 8.30am–2pm  
[1](#) [2](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [12](#) [13](#) [16](#)

### Tranby Centre

Uniting WA  
Refer to map No. 3

9220 1288  
Unit 6/5 Aberdeen Street,  
East Perth  
Mon to Fri 7am–2.30pm  
Sat 7am–12pm  
Sun 12pm–5pm  
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [12](#) [13](#) [16](#) [19](#)

### Hope Inc.

Metro Church  
Refer to map No. 4

9427 5013 or 0480 109 016  
142–146 Beaufort Street,  
Northbridge  
Tue & Fri 10am–3pm  
[7](#)

### Doorways

The Salvation Army  
Refer to map No. 5

9260 9599  
333 William Street,  
Northbridge  
Mon to Thu 8.30am–3.30pm  
Fri 9am–3pm  
[7](#) [10](#) [11](#) [18](#) [19](#)

## Day Centres Outside of the Inner City

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### Base Camp

Perth Inner City Youth Service

9380 4660  
22 Blencowe Street,  
West Leederville  
Mon, Wed & Fri 10am–1pm  
Youth 15–25 years  
[1](#) [7](#) [8](#) [11](#) [12](#) [13](#) [16](#)

### Passages St Vinnies Street

9228 1478  
143 Edward Street, Perth  
Mon to Thu 9am–12pm  
& 1–4pm  
Fri 9am–1pm  
[1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) [11](#)  
[12](#) [13](#) [14](#) [15](#) [16](#) [17](#) [18](#) [19](#)

### St Patrick's Community Support Centre

9430 4159  
12 Queen Victoria Street,  
Fremantle  
Mon to Fri 8am–3.30pm  
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [13](#) [16](#)

### The Shopfront

9371 9109  
59 John Street, Bentley  
Light lunch:  
Mon to Fri 11am–1pm  
Food hampers:  
Mon to Thu 11am–1pm  
Homeless Health Care:  
Tue 11am to 1pm  
[2](#) [7](#)

## Accommodation Services

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### Department of Communities – Housing

Refer to map No. 7

9222 4666  
605 Wellington Street,  
Perth  
Mon to Fri 9am–4pm  
[5](#)

### Homeless Accommodation Support

Uniting WA  
Refer to map No. 3

9220 1288  
5/5 Aberdeen Street,  
East Perth  
Mon to Fri 8.30am–4.30pm  
[5](#)

### The Beacon

The Salvation Army  
*Refer to map No. 10*

9492 7101  
9 Aberdeen St,  
Northbridge  
**Assessment and intake:**  
Mon to Fri 8am–4pm  
18+ years

[2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [12](#) [15](#) [17](#)

### Future Homes

St Bartholomew's  
House  
*Refer to map No. 11*

9323 5100  
7 Lime Street, East Perth  
**Admissions:**  
Mon to Fri 8.30am–4.30pm

[4](#) [5](#)

### Kensington Street Transitional Accommodation

St Bartholomew's  
House  
*Refer to map No. 9*

9323 5149  
111 Kensington Street,  
East Perth  
**Access & Intake:**  
Mon to Fri 9am–5pm

[5](#)

### Yes! Housing

Anglicare WA

9263 2009  
Mon to Fri 8.30am–4.30pm  
Youth 15–25 years

[5](#)

### Safe as Houses

Tenancy WA

6263 8556  
Mon to Fri 8.30am–4.30pm

[3](#) [4](#) [5](#)

### Transitional Support Service

The Salvation Army  
*Refer to map No. 5*

9328 1600  
3/333 William Street,  
Northbridge  
Mon to Fri 8.30am–4.30pm  
Youth 15–25 years

[1](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#)

### Tom Fisher House

St Vincent  
de Paul Society  
(referral only)

9227 1445  
278 Beaufort Street,  
Highgate  
4.30pm–8.30am

[1](#) [5](#)

### Ngulla Mia

Richmond Wellbeing  
*Refer to map No. 31*

1800 742 466  
96 Moore Street,  
East Perth  
Staffed 24/7  
Referrals through North  
Metropolitan Area Mental  
Health Service

[1](#) [2](#) [4](#) [5](#)

## Accommodation Services Outside of the Inner City

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### C.R.O.F.T. Inc.

9272 6111  
833 Beaufort Street,  
Inglewood  
Mon to Fri 8am–4pm

[1](#) [5](#)

### 55 Central

9272 1333  
55 Central Avenue,  
Maylands  
**Admissions:**  
Mon to Fri 8am–4pm

[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [12](#)  
[13](#) [16](#) [17](#) [18](#)

### Fusion's Student Household Service

9335 1159  
Mon to Fri 9am–5pm  
Youth 15–24 years

[2](#) [3](#) [4](#) [5](#)

**Household Network** 9380 4660  
Perth Inner City  
Youth Services  
*Refer to map No.8*  
22 Blencowe Street,  
West Leederville  
Mon, Wed & Fri 10am–1pm  
Youth 15–25 years  
[1](#) [7](#) [8](#) [11](#) [12](#) [13](#) [16](#)

**Foundation Housing** 9422 0700  
297 Vincent Street,  
Leederville  
Mon to Fri 8.30am–4.30pm  
[5](#)

## Women's Refuges (Families and Singles)

**Harmony Place** 9227 6616  
Mon to Fri 9am–7pm  
Sat 9am–5pm  
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

**Orana House** 9370 4544  
24/7  
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

**Kira House** 0408 895 613  
Mon to Fri 9am–5pm  
Intake 24/7  
Youth 14–18 years  
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#) [18](#)

**Starick House** 6290 2816  
0422 809 814  
Tue to Fri 9am–5pm  
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

**Stirling Women's Centre** 9205 7375  
Mon to Fri 7.30am–10pm  
Sat, Sun, Pub Hols  
12.30pm–9pm  
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

**Patricia Giles Centre** 9300 0340  
24/7  
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

**Nardine Wimmin's Refuge** 9470 3628  
Mon to Fri 8am–8pm  
Sat & Sun 10am–4pm  
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

**Byanda** 9328 7284  
The Salvation Army  
24/7  
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

**Koolkuna** 9255 2202  
Mon to Fri 8am–9.30am  
Sat & Sun 9am–4.30pm  
[2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

**Warrawee** 9527 6872  
Lucy Saw Centre  
24/7  
[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [10](#) [11](#)

## Women's Refuges (Singles)

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**Nunyara** 9328 7284  
The Salvation Army 24/7  
[2](#)[3](#)[4](#)[5](#)[7](#)[10](#)[11](#)

**Wyn Carr** 9430 5756  
24/7  
[2](#)[3](#)[4](#)[5](#)[7](#)[10](#)[11](#)

**Zonta House** 1800 870 149  
6556 2430  
24/7  
[1](#)

**Graceville Women's Centre** 9328 8529  
24/7  
The Salvation Army [1](#)[3](#)[4](#)[5](#)[7](#)[10](#)[18](#)

## Food and Clothing Assistance

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**The Ruah Centre** 33 Shenton Street,  
Northbridge  
Ruah Community Services Mon to Fri 8.30am–2pm  
20+ years  
[7](#)[19](#)  
*Refer to map No. 2*

**Tranby Centre** 9220 1288  
Unit 6/5 Aberdeen Street,  
East Perth  
Uniting WA Mon to Fri 7am–2.30pm  
*Refer to map No. 3* Sat 7am–12pm  
Sun 12pm–5pm  
[7](#)

## Street Connect

0403 048 683  
Office Hours:  
Mon to Fri 9am–4pm  
Street Connect Outreach:  
1pm–3pm Yagan Square  
Outreach with Street to Home: Tue 8am–11am  
[7](#)

## St Alban's Anglican Church

*Refer to map No. 14*

423 Beaufort Street,  
Highgate  
Food Assistance:  
Mon to Fri 9am–4pm  
Soup Kitchen:  
Sat 4pm–6pm  
[7](#)[11](#)[12](#)

## Manna Inc

*Refer to map No. 15*

1300 626 624  
Weld Square, Northbridge  
Mon, Wed, Thu & Fri  
1:30pm–2pm  
Tue 12:30pm–1pm  
[7](#)

## Aflame Community Church

*Refer to map No. 16*

5 Aberdeen Street, Perth  
Miracle Oasis Cafe:  
Mon & Sat 5.30pm–6.15pm  
[7](#)

## Street Ministry

City Church of Christ  
*Refer to map No. 17*

23/7 Aberdeen Street,  
Perth  
Sat 6pm  
[7](#)



## Moore Street Accredited Service Providers

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<b>Seeds of Hope</b>	Tue & Fri 5pm–7pm <a href="#">7</a> <a href="#">11</a> <a href="#">19</a>
<b>Sathya Sai</b>	Tue & Thu 5pm–7pm <a href="#">7</a>
<b>Perth Homelessness We Care</b>	Tue 5pm–8pm <a href="#">7</a> <a href="#">11</a>
<b>Orange Sky Laundry</b>	Tue & Thu 5pm–8pm (For other locations please visit locations. orangesky.org.au) <a href="#">12</a> <a href="#">18</a>
<b>One Voice Shower Bus</b>	Tue & Thu 5pm–8pm Sun 8am–11am <a href="#">11</a> <a href="#">12</a> <a href="#">18</a>
<b>Street Doctor</b>	Tue & Thu 5pm–8pm <a href="#">2</a>
<b>Hairdresser Sally</b>	Every second Tuesday 5pm–8pm <a href="#">12</a>
<b>Short Back &amp; Sidewalks</b>	First Thursday of every month 5pm–8pm <a href="#">12</a>
<b>Family First People Helping People</b>	First and third Wednesday of every month 5pm–8pm <a href="#">7</a> <a href="#">11</a> <a href="#">19</a>

**Missionaries of Charity** Wed 5pm–7pm  
[7](#)

**Sikh Association** Thu 5pm–8pm  
[7](#) [11](#)

**Street Friends Clothing** Thu 5pm–8pm  
[11](#) [12](#)

**Food Run Perth** Fri 5pm–8pm  
[7](#)

**Perth Homeless Support Group** Tue 5pm–8pm  
Sun 8am–11am  
[7](#) [11](#) [19](#)

## Food Assistance Outside of the Inner City

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**St Patrick's Community Support Centre** 9430 4159  
12 Queen Victoria Street, Fremantle  
Mon, Tue, Thu & Fri 8am–3.30pm  
Wed 8.30am–1pm  
[7](#)

**Foodbank** 9258 9277  
23 Abbott Road, Perth Airport  
Mon to Fri 9am–3pm  
[7](#)

## Low Cost Meal Assistance

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**Govinda's Hare Krishna Restaurant** 9227 1684  
194 William Street,  
Northbridge  
Mon to Sat 11.30am–  
7.30pm  
[7](#)

**Dreambuilders Care** 0439 911 368  
334–336 Great Eastern  
Highway, Midland  
Low cost supermarket:  
Mon to Fri 9:30am–4pm  
Community meals cafe:  
Tue, Thu, Fri & Sun  
6pm–7pm  
[7](#)

## Education / Recreation

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**On My Feet** Walking Group:  
*Refer to map* The Beacon Shelter  
*No. 21* Tue 7am–8am  
Exercise Group:  
Langley Park  
Tue & Thu 6pm–7.15pm  
onmyfeet.org.au  
[3](#) [4](#) [17](#)

## Centrelink and Official Documents

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**Registry of Births, Deaths and Marriages** 1300 305 021  
Westralia Square,  
Level 10, 141 St Georges Terrace,  
Perth  
Mon to Fri 8.30am–4.30pm  
[15](#)

**Department of Human Services – Centrelink** Tranby Centre  
Mon 8.30am–11am  
Refer to map No. 3  
The Ruah Centre  
Thu 8.30am–10.30am  
Refer to map No. 2  
Perth Children's Court  
Fri 9am–11am  
Passages Youth Engagement Hub  
Fri 9.30am–1pm  
Refer to map No. 1  
[3](#) [10](#) [15](#)

## Medical & Health Assistance

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<b>National Relay Service</b>	Speak & Listen 1300 555 727 8am–6pm <a href="#">2</a>
<b>Royal Perth Hospital</b> <i>Refer to map No. 22</i>	9224 2244 197 Wellington Street, Perth <a href="#">2</a>
<b>Sir Charles Gairdner Hospital</b> <i>Refer to map No. 23</i>	6457 3333 Hospital Ave, Nedlands <a href="#">2</a>
<b>Health Direct</b>	1800 022 222 24/7 <a href="#">2</a>
<b>Derbarl Yerrigan Health Services</b> <i>Refer to map No. 24</i>	9421 3888 156 Wittenoom Street, East Perth Mon to Fri 9am–5pm <a href="#">2</a> <a href="#">3</a> <a href="#">4</a> <a href="#">6</a>
<b>Sexual Assault Resouce Centre (SARC)</b>	6458 1828 or Free call 1800 199 888 24/7 <a href="#">2</a> <a href="#">4</a>
<b>Pregnancy Assistance</b> <i>Refer to map No. 26</i>	9328 2929 195 Lord Street, East Perth Mon to Fri 10am–3pm <a href="#">2</a> <a href="#">3</a> <a href="#">4</a> <a href="#">5</a> <a href="#">7</a> <a href="#">11</a> <a href="#">19</a>

**Dental Health WA**  
9313 0555  
Mon to Fri 8.15am–4.30pm  
[2](#)

**The Deen Clinic**  
Hepatitis WA  
*Refer to map No. 41*  
9227 9800  
134 Aberdeen Street,  
Northbridge  
Mon to Fri 9am–4:30pm  
By appointment only  
[2](#)[9](#)

**Homeless Healthcare**  
*Refer to map No. 25*  
6260 2092  
**Roving services:**  
Mon, Wed & Fri  
7am–11:30am  
[2](#)[3](#)

**Sexual Health Quarters Clinic**  
*Refer to map No. 27*  
9227 6177  
**Clinic:**  
70 Roe Street, Northbridge  
Mon to Wed 9.30am–4pm  
Thu 9.30am–8pm  
Fri 9.30am–12pm  
9228 3693  
**Counselling:**  
Mon 9am–6pm  
Tue, Wed & Fri 9am–  
4.30pm  
Thu 8.15am–6pm  
[2](#)[4](#)

**WA Poisons Information Centre**  
13 11 26  
24/7  
[2](#)

### Women's Health and Family Service

Refer to map No. 29

6330 5400  
227 Newcastle Street,  
Northbridge  
Mon 9am–4.30pm  
Tue 9am–7.30pm  
(evenings by appointment)  
Wed 9am–8pm  
(evenings by appointment)  
Thu 9am–4.30pm  
Fri 9am–4.30pm

[2](#) [4](#) [6](#)

### Men's Domestic Violence Helpline

9223 1199  
1800 000 599  
Helpline  
24/7

[4](#)

### Quitline

137 848  
Mon to Fri 7am–8pm  
Sat 12.30pm–3.30pm

[4](#)

### Suicide Call Back Service

1300 659 467  
Helpline  
24/7

[4](#)

## Medical & Health Assistance Outside of the Inner City

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### Health Clinic

St Patrick's Community  
Support Centre

9430 4159  
12 Queen Street,  
Fremantle

[2](#)

### Freo Street Doctor

Black Swan Health

9201 0044  
Fremantle and surrounds

[2](#)

### Women's Domestic Violence Helpline

9223 1188  
1800 007 339  
Helpline  
24/7

[4](#)

### Gambling Help Line

1800 858 858  
24/7  
9325 5133  
Mon & Fri 9am–5pm  
Tue to Thu 9am–8pm

[4](#)

## Counselling

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### Kids Helpline

1800 551 800  
Helpline 24/7

[4](#)

### MensLine Australia

1300 789 978  
Helpline 24/7

[4](#)

### QLife (LGBTI)

1800 184 527  
3pm–midnight

[4](#) [8](#)

### The Samaritans Crisis Line

13 52 47  
8am–8pm

[4](#)

**Domestic Violence  
Advocacy Support  
(DVAS) Central** 9227 5852  
Mon 9am–5pm  
Tue 9am–4:30pm  
Wed 9am–5pm  
Thu 9am–5pm  
Fri 9am–1pm  
[4](#) [8](#)

**Inner City Community  
Mental Health Service** 9224 1720  
74 Murray Street, Perth  
Mon to Fri 8.30am–4.30pm  
[2](#) [4](#)  
*Refer to map No. 32*

## Drug and Alcohol Assistance

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**Alcohol and Drug  
Support Line** 9442 5000  
Helpline  
24/7  
[4](#) [9](#)

**Meth Helpline** 1800 874 878  
Helpline  
24/7  
[4](#) [9](#)

**Next Step Drug and  
Alcohol Services** 9219 1919  
32 Moore Street,  
East Perth  
Mon to Fri  
8.30am–4.30pm  
[2](#) [4](#) [9](#)

**Parent and Family Drug  
Support** 9442 5050  
Helpline  
24/7  
[4](#) [9](#)

**Needle Exchange** 9325 8387  
Peer Based Harm  
Reduction WA  
*Refer to map No. 39*  
22/7 Aberdeen Street,  
East Perth  
**Needle Exchange**  
Mon to Fri 10am–5pm  
Sat & Sun 1pm–4pm  
**Health Clinic**  
Mon to Fri 10am–5pm  
Sat & Sun 1pm–4pm  
[2](#) [9](#)

**Hepatitis WA** 9227 9800  
*Refer to map No. 40*  
134 Aberdeen Street,  
Northbridge  
Mon to Fri 9am–5pm  
[2](#) [9](#)

**Bridge House** 9227 8086  
The Salvation Army  
*Refer to map No. 35*  
11–15 Wright Street,  
Highgate  
**Sobering Up Centre: 18+**  
**Intakes:**  
Mon to Fri 8am–4pm  
**Intake to Low Medical  
Detoxification Unit:**  
Mon to Fri 8am–4pm  
[1](#) [2](#) [3](#) [4](#) [9](#) [10](#)

## Cyrenian House

Refer to map No. 36

9328 9200  
318 Fitzgerald Street,  
Northbridge  
Mon & Thu 9am–9pm  
Tue & Wed 9am–5pm  
Fri 9am–4.30pm

[4](#) [9](#) [10](#)

## Fresh Start Recovery Program

Australian Medical  
Procedures Research  
Foundation

Refer to map No. 37

9381 1333  
65 Townshend Road,  
Subiaco  
Mon to Fri 9am–5pm

[2](#) [4](#) [9](#) [10](#)

## Palmerston Association

9328 7355  
134 Palmerston Street,  
Perth  
Mon & Tue 9am–5pm  
Wed & Thu 9am–8pm  
Fri 8.30am–4.30pm

[9](#)

## Advocacy

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### Daydawn Advocacy Centre

Refer to map No. 38

9218 8035  
13/5 Aberdeen Street,  
Perth  
Mon to Thu  
9.30am–1pm

[4](#) [6](#) [8](#)

### Multicultural Women's Advocacy Service

9328 1200  
Northbridge

[1](#) [2](#) [3](#) [4](#) [9](#) [10](#)

## Legal Services

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### Street Law Centre

1800 752 992  
Tranby Centre  
Fri 8.30am–10.30am

The Ruah Centre  
Tue fortnightly  
10am–12pm  
Refer to map No. 2

Passages Youth  
Engagement Hub  
Wed fortnightly  
10am–12am  
Refer to map No. 1

[14](#)

### Youth Legal Service

9202 1688  
Ground Floor, Suite 3,  
12 St George's Terrace,  
Perth  
Mon to Fri 9am–4pm

[14](#)

### Welfare Rights & Advocacy Service

98 Edward Street, Perth  
Mon to Fri 9am–5pm

[14](#)

### Legal Aid WA

1300 650 579  
Level 1, 32 St George's  
Terrace, Perth  
Mon to Fri 8.30am–4pm

[14](#)

## Legal Services Outside of the Inner City

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<b>Patrick's Community Support Centre</b>	12 Queen Victoria Street, Fremantle Tue fortnightly 9am–11am <a href="#">14</a>
<b>Mental Health Law Centre</b>	9328 8012 255 Hay Street, Subiaco 9am–4pm By appointment only <a href="#">14</a>

## Employment

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<b>The Big Issue</b>	9225 7792
The Big Issue <i>Refer to map No. 6</i>	249 Hay Street, East Perth Mon to Fri 8am–3pm <a href="#">6</a>

## Aboriginal Services

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<b>Nyoongar Outreach Services</b>	9228 4211 35 Gladstone Street, Perth Mon to Fri 8.30am–4:30pm Weekday patrols: 11am–7pm Weekend patrols: 8pm–4am
<b>Indigenous Healing Service</b>	9218 9477 176 Wittenoom Street, East Perth Mon to Fri 9am–5pm
<b>Djinda Service</b>	6164 0650 Relationships Australia WA Level 1, 156 Railway Parade, West Leederville Mon to Fri 9am–4:30pm
<b>Wungening Aboriginal Corporation</b>	9221 1411 211 Royal Street East Perth Mon to Fri 9am–4pm <a href="#">2</a> <a href="#">3</a> <a href="#">4</a> <a href="#">6</a> <a href="#">8</a> <a href="#">9</a>

## Youth

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### Street Connect

Anglicare WA

0403 048 683

Office Hours:  
Mon to Fri 9am–4pm

Street Connect  
Outreach: 1pm–3pm  
Yagan Square

Outreach with Street to  
Home: Tue 8am–11am

[1](#) [2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [15](#) [16](#)

### YouthBeat

Mission Australia  
Youth Service

1800 045 836

Case Management:  
Mon to Fri  
8.30am–4.30pm

Outreach Services:  
Tue & Wed  
8.30am–4.30pm  
Thu 2pm–10pm  
Fri 12pm–8pm

Youth at Risk Outreach:  
Fri & Sat 9pm–5am

[3](#) [4](#) [7](#) [9](#) [10](#) [11](#) [12](#) [15](#) [17](#)

### Passages Youth Engagement Hub

St Vincent de  
Paul Society  
*Refer to map No. 1*

9228 1478

143 Edward Street, Perth  
Mon to Thu 9am–12pm  
& 1pm–4pm  
Fri 9am–1pm  
Youth 12–25 years

[2](#) [3](#) [4](#) [5](#) [7](#) [9](#) [10](#) [11](#) [13](#) [16](#)

### Youth Accommodation Support Service

Mission Australia

9329 4480  
9am–9pm 7 days  
Youth 15–18

[5](#)

### The Samaritans Youthline WA

1800 198 313  
Helpline  
24/7  
[4](#)

### Youthlink

*Refer to map No. 30*

9227 4300  
223 James Street,  
Northbridge  
Mon 8.30am–4.30pm  
(referrals accepted  
12.30pm–4.30pm)  
Youth 13–24 years  
[4](#)

### PILLAR

Perth Inner City  
Youth Service

9380 4660  
22 Blencowe Street,  
West Leederville  
Mon to Fri 9am–5pm  
[2](#) [4](#) [10](#)

### Drug and Alcohol Youth Services (DAYS)

Mission Australia  
*Refer to map No. 34*

9222 6300  
129 Hill Street, East  
Perth  
Mon to Fri  
8.30am–4.30pm  
Youth 12–21 years  
[1](#) [2](#) [3](#) [4](#) [9](#) [7](#) [9](#) [10](#)



# City of **Perth**

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27 St Georges Terrace, Perth WA 6000

GPO Box C120, Perth WA 6839

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[info@cityofperth.wa.gov.au](mailto:info@cityofperth.wa.gov.au)

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**CITY OF PERTH MAP**



LEGEND	
	Train Station
	Bus Station
	Ferry Terminal
	Information Post
	Hospital
	Police Station
	Public Toilets
	Yellow Cat Line and Stop
	Red Cat Line and Stop
	Green Cat Line and Stop
	Blue Cat Line and Stop
	Taxi Rank
	Water Fountain

# HOMELESS SERVICES

- 1 Passages Youth Engagement Hub** 9228 1478  
143 Edward Street, Perth  
Mon to Thu 9am–12pm & 1pm–4pm & Fri 9am–1pm  
Youth 12–25 years  
[1](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[16](#)
- 2 The Ruah Centre** 9328 7682  
33 Shenton Street, Northbridge  
Mon to Fri 8.30am–12.30pm  
[1](#)[2](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[14](#)[16](#)
- 3 Tranby Centre** 9220 1200  
Unit 6/5 Aberdeen Street, East Perth  
Everyday 7am–7pm  
18+ years  
[1](#)[2](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[16](#)
- 4 Hope Inc.** 9427 4013  
142–146 Beaufort St, Northbridge  
10am–12pm  
[7](#)[11](#)[12](#)[16](#)
- 5 The Salvation Army Doorways Program** 9260 9599  
333 William Street, Northbridge  
Mon to Fri 9am–4pm  
[1](#)[2](#)[3](#)[4](#)[5](#)[7](#)[9](#)[10](#)[11](#)[12](#)[13](#)[16](#)
- 6 The Big Issue** 9225 7792  
249 Hay Street, East Perth  
Mon to Fri 8am–3pm  
[13](#)
- 7 Department of Communities – Housing** 9222 4666  
99 Plain Street, East Perth  
Mon to Fri 9am–4pm  
[5](#)
- 8 Perth Inner City Youth Services** 9388 2791  
22 Blencowe Street, West Leederville  
Mon to Fri 9am–5pm  
Youth 16–25 years  
[1](#)[3](#)[4](#)[5](#)[10](#)

- 9 Kensington St Accomodation** 9323 5149  
111 Kensington St, East Perth  
Admissions: Mon to Fri 9am–5pm  
[5](#)
- 10 The Beacon** 9492 7101  
9 Aberdeen St, Northbridge  
Assessment and intake: Mon to Fri 8am–4pm  
24/7 · 18+ years  
[2](#)[3](#)[4](#)[7](#)[9](#)[10](#)[11](#)[12](#)[15](#)[17](#)
- 11 St Bartholomew’s House** 9323 5100  
7 Lime Street, East Perth  
Admissions: 8am–5pm daily  
[5](#)[10](#)
- 12 Moore Street Hub** Food, Health, hygiene services  
Mon to Fri 5–8pm  
Sun 8-11am  
[2](#)[7](#)[11](#)[12](#)[18](#)[19](#)
- 13 Red Cross Soup Patrol** Corner Wellington & Pier Street:  
7.15pm–7.30pm  
Red Cross HQ: 7.30pm–7.45pm  
Moore Street Hub: Mon & Wed 5.30–6.30pm  
[7](#)
- 14 St Alban’s Anglican Church** 423 Beaufort Street, Highgate  
Food assistance: Mon to Fri 9am–4pm  
Soup Kitchen: Sat 5pm–6pm  
[7](#)[12](#)
- 15 Manna Inc** 1300 626 624  
Weld Square, Northbridge  
Mon, Wed, Thu & Fri 1:30pm–2pm  
Tue 12:30pm–1pm  
[7](#)
- 16 Aflame Community Church** 5 Aberdeen Street, Perth  
Food assistance: Sat  
[7](#)
- 17 City Church of Christ** 23/7 Aberdeen Street, Perth  
Sat 6pm  
[7](#)

- 18 Govinda’s Hare Krishna Restaurant** 9227 1684  
194 William Street, Northbridge  
Mon to Sat 11.30am–7.30pm  
[7](#)
- 19 Orange Sky Laundry** 9376 9200  
Accredited Services Site (Moore Street, Perth)  
Tue & Thu 5pm–8pm  
[2](#)[3](#)
- 20 On My Feet** Langley Park playground, Perth  
Wed 6pm–7:15pm  
[13](#)[17](#)
- 21 Registry of Births, Deaths and Marriages** 1300 305 021  
Westralia Square, Level 10, 141 St Georges Terrace, Perth  
Mon to Fri 8.30am–4.30pm  
[15](#)
- 22 Royal Perth Hospital** 9224 2244  
197 Wellington Street, Perth  
[2](#)
- 23 Sir Charles Gairdner Hospital** 6457 3333  
Hospital Avenue, Nedlands  
[2](#)
- 24 Derbarl Yerrigan Health Services** 9421 3888  
156 Wittenoom Street, East Perth  
Mon to Fri 8.30am–7pm  
Sat 9am–12.30pm  
[2](#)[3](#)[4](#)[6](#)
- 25 Homeless Healthcare** 6260 2092  
Roving services: Mon, Wed & Fri 7am–11:30am  
[2](#)[3](#)
- 26 Pregnancy Assistance** 9328 2929  
195 Lord Street, East Perth  
Mon to Fri 10am–3pm  
[2](#)
- 27 Sexual Health Quarters Clinic** 9227 6177  
70 Roe Street, Northbridge  
Mon to Wed 9.30am–4pm  
Thu 9.30am–8pm  
Fri 9.30am–12pm  
[2](#)

- 28 Street Doctor 360 Health + Community** 9376 9200  
Accredited Services Site (Moore Street, Perth)  
Tue & Thu 5pm–8pm  
[2](#)[3](#)
- 29 Women’s Health and Family Service** 6330 5400  
227 Newcastle Street, Northbridge  
9am–4.30pm  
[2](#)
- 30 Youthlink** 9227 4300  
223 James Street, Northbridge  
Mon 8.30am–4.30pm (referrals accepted 12.30pm–4.30pm)  
Youth 13–24 years  
[4](#)
- 31 Ngulla Mia** 1800 742 466  
96 Moore Street, East Perth  
Staffed 24/7  
*Referrals through North Metropolitan Area Mental Health Service*  
[1](#)[2](#)[4](#)[5](#)
- 32 Inner City Community Mental Health Service** 9224 1720  
70 Murray Street, Perth  
Mon to Fri 8.30am–5pm  
[2](#)[4](#)
- 33 Wungening Aboriginal Corporation** 9221 1411  
211 Royal Street, East Perth  
Mon to Fri 8am–4pm  
[2](#)[3](#)[4](#)[6](#)[8](#)[9](#)
- 34 Drug and Alcohol Youth Services (DAYS)** 9222 6300  
129 Hill Street, East Perth  
Mon to Fri 8.30am–4.30pm  
Youth 12–19 years  
[1](#)[2](#)[3](#)[4](#)[9](#)[10](#)
- 35 The Salvation Army Bridge Program** 9227 8086  
11–15 Wright Street, Highgate  
24/7 Sobering Up Shelter  
Intakes: Mon to Fri 8am–4pm  
[1](#)[2](#)[3](#)[4](#)[9](#)[10](#)

- 36 Cyrenian House** 9328 9200  
318 Fitzgerald Street, Northbridge  
Mon 9am–1pm  
Tue & Thu 5.30pm–8.30pm  
Sat 9am–12pm  
[3](#)[4](#)[9](#)
- 37 Fresh Start Recovery Program** 9381 1333  
65 Townshend Road, Subiaco  
Mon to Fri 9am–5pm  
[4](#)[9](#)
- 38 Daydawn Advocacy Centre** 9218 8035  
9/5 Aberdeen Street, Perth  
Mon to Thu 9.30am–1.30pm  
[4](#)[8](#)
- 39 Peer Based Harm Reduction WA Needle Exchange** 9325 8387  
22/7 Aberdeen Street, East Perth  
Mon to Fri 10am–5pm  
Thu 10am–8pm  
Sat & Sun 1pm–4pm  
[9](#)[11](#)
- 40 Hepatitis WA** 9227 9800  
134 Aberdeen Street, Northbrridge  
Mon to Fri 9am–5pm  
[2](#)[9](#)[10](#)

**KEY**

<a href="#">1</a> Crisis Assistance	<a href="#">10</a> Case Management
<a href="#">2</a> Medical & Health Assistance	<a href="#">11</a> Donations
<a href="#">3</a> Outreach & Referral Pathways	<a href="#">12</a> Laundry/Shower
<a href="#">4</a> Counselling	<a href="#">13</a> Employment
<a href="#">5</a> Accommodation Assistance	<a href="#">14</a> Legal Aid
<a href="#">6</a> Aboriginal Services	<a href="#">15</a> Documentation/ Identification Support
<a href="#">7</a> Food Assistance	<a href="#">16</a> Phone Charging Port
<a href="#">8</a> Advocacy	<a href="#">17</a> Recreation
<a href="#">9</a> Drug & Alcohol Assistance	<a href="#">18</a> Social Outreach
	<a href="#">19</a> Clothing Support