

The Bunbury Counselling and Family Support Service Referral Form

Please complete this form and return to the Centrecare Bunbury office by post to PO Box 34 Bunbury, 6230 or email: southwest@centrecare.com.au

Parent/Caregiver

Name _____
 Address _____ P/Code _____
 Tel _____
 Mobile _____

Parent/Caregiver

Name _____
 Address _____ P/Code _____
 Tel _____
 Mobile _____

Children

Name	Age

The Bunbury Counselling and Family Support Service is funded by the Department for Child Protection and Family Support

Date of Referral _____
 Name of person and/or agency making referral _____
 Reason for Referral _____

 Signature _____
 Please attach any other relevant documents

about Centrecare

Centrecare is a Catholic not-for-profit organisation which aims to strengthen people and communities through the provision of professional social services, inspired by compassion and recognition for human dignity.

Perth

456 Hay Street, Perth WA 6000
 (08) 9325 6644
 enquiries@centrecare.com.au

Bunbury

103 Clarke Street, Bunbury WA 6230
 (08) 9721 5177
 bunbury@centrecare.com.au

Cannington

22 Pattie Street, Cannington WA 6107
 (08) 9451 1100
 cannington@centrecare.com.au

Djooraminda

45 Yelverton Drive, Midland WA 6056
 (08) 9436 0600
 djooraminda@centrecare.com.au

Esperance

Suite 1 & 3 Radio House
 8-10 William Street, Esperance WA 6450
 (08) 9083 2600
 esperance@centrecare.com.au

Gosnells

2302-2308 Albany Highway
 Gosnells WA 6110
 (08) 9498 9200
 gosnells@centrecare.com.au

Joondalup

First Floor
 85 Boas Avenue, Joondalup WA 6027
 (08) 9300 7300
 joondalup@centrecare.com.au

Kalgoorlie

168 Egan Street, Kalgoorlie WA 6430
 (08) 9080 0333
 kalgoorlie@centrecare.com.au

Midland

45 Yelverton Drive, Midland WA 6056
 (08) 9436 0600
 midland@centrecare.com.au

Mirrabooka

12 Brewer Place, Mirrabooka WA 6061
 (08) 9440 0400
 mirrabooka@centrecare.com.au

Victoria Square

23-27 Victoria Square, Perth WA 6000
 (08) 9288 2233
 victoriasquare@centrecare.com.au



CENTRECARE
 www.centrecare.com.au
 ABN 98 651 609 161

MENCORP 6001A

when you want to enhance the wellbeing of your children and family

a Centrecare outreach service providing counselling and family support for families in Bunbury



CENTRECARE
 "People Making Time for People"

If you live in Bunbury and have children aged 0 – 12 years, then Centrecare has an outreach service that may be able to support you to enhance your family's strengths and ability to care for your children.

Parents and the family are the earliest and most important teachers in a child's life. The basic experiences of love, security and trust enable children to become capable and secure adults.

Parenting children can be rewarding and enjoyable but it can also be stressful. During these difficult stages, parents may need support and encouragement to help them feel confident in their parenting skills and to enhance the wellbeing of children and the family.

Are you:

- feeling pressure to be a better parent;
- overwhelmed with the responsibilities of children and family;
- wishing you could understand your child/ren better;
- having problems with your child/ren such as eating and sleeping problems, handling temper tantrums, school problems and getting along with others;
- worried your child/ren is/are unhappy about something in their life;
- in need of support to create a safe environment for your children and family;
- looking for ways to build your family's capacity to cope with life challenges; and/or
- wanting to talk to someone about it and want to get support for your child/ren?

If you answer "yes" to any of the above questions, then this service may be of help to you.

making contact

For more information or to make an appointment, telephone Centrecare on the phone number below.

Bunbury (08) 9721 5177



when...

...you and your children want someone to talk to

The Centrecare **Bunbury Counselling and Family Support Service** (outreach) is designed to provide you and your family with counselling, support, information, connection to other services and to assist you to build on your strengths as a parent/family. We will also assist you to develop your knowledge, skills and confidence to deal with life changes or crises as they occur.

The service provides:

- home visits;
- assistance with the reason(s) you were referred;
- one on one counselling for children;
- counselling for parents and caregivers;
- family counselling;
- parenting support;
- assistance to identify and manage changes; and
- assistance with linking individuals and families into community support networks.

This service is funded by the Department for Child Protection and Family Support.



CENTRECARE

"People Making Time for People"

The photographs used in this brochure are for illustrative purposes only; they do not imply any particular attitudes, behaviours, or actions on the part of any person who appears in the photographs.

Culturally Appropriate Service

Centrecare aims to provide a respectful and culturally sensitive service and interpreters are available on request.

Crèche Facilities

Only available at the Perth office and bookings are essential.

Is this service private and confidential?

Our services are confidential and all our staff are bound by our Commitment to Confidentiality and Oath or Affirmation of Secrecy, for Family and Child Counsellors. However, confidentiality will be waived where there may be a threat to an individual's safety or if a serious crime or threat against another person is disclosed.

Centrecare is committed to ensuring that your information is protected and managed in accordance with the Privacy Act 1988 which sets out the standards for the way in which personal information must be handled.

If you wish to access the information on your file, please ask the receptionist for the necessary form.

Are the staff qualified?

All our staff interacting with clients are qualified for their job role. They receive ongoing professional development, supervision and meet the requirements of the Family Law Act.

How do I provide feedback?

Centrecare prides itself on providing high quality services. Your comments assist us in maintaining or improving that level of quality and fully meeting the needs of our clients. Recording your feedback is one of the best ways to help us understand what we do well and where we can improve.

If you have a suggestion, compliment or complaint, please complete the Feedback form which is available at reception and place it in the Suggestions Box.

Alternatively, you may also wish to write or speak to the Manager at your branch.

